BIONIC: Error accessing payroll

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This article reviews how to **fix an error** in BIONIC while using Google Chrome.

See also:

- BIONIC: User interface guide
- BIONIC: View budget reports

The problem

When attempting to access **Employee Self-Service** > **Payroll and Compensation**, community members using Google Chrome may receive the following error.

> Failed to read a named property 'document' from 'Window': Blocked a frame with origin "https://hcm.brynmawr.edu:8091" from accessing a cross-origin frame.

The resolution

Community members should install and use Mozilla Firefox ⧉ to access this information in BIONIC.

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the**Help Desk!**

Phone: 610-526-7440 | Library and Help Desk hours
Email: help@brynmawr.edu | Service catalog
Location: Canaday Library 1st floor