# Device updates: Why, when, and how

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This article reviews the basics of **updating Windows and macOS** devices.

**See also:**

- [Common hardware issues](#)
- [Data backup: Why, where, and how](#)

# Why do I need to update?

Updates often include device improvements, bug fixes, and **security patches** to **keep your device protected**!

**Tip:** Install updates when your computer notifies you

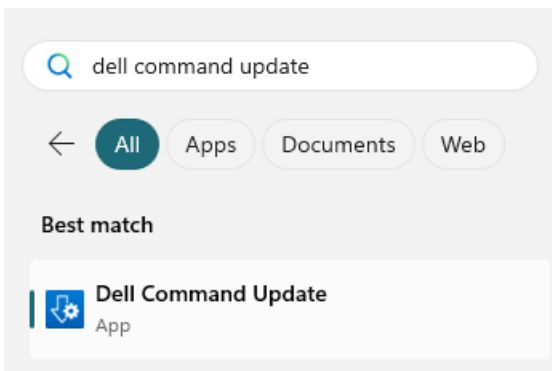**Tip:** Restart your computer often

# Windows ⊞

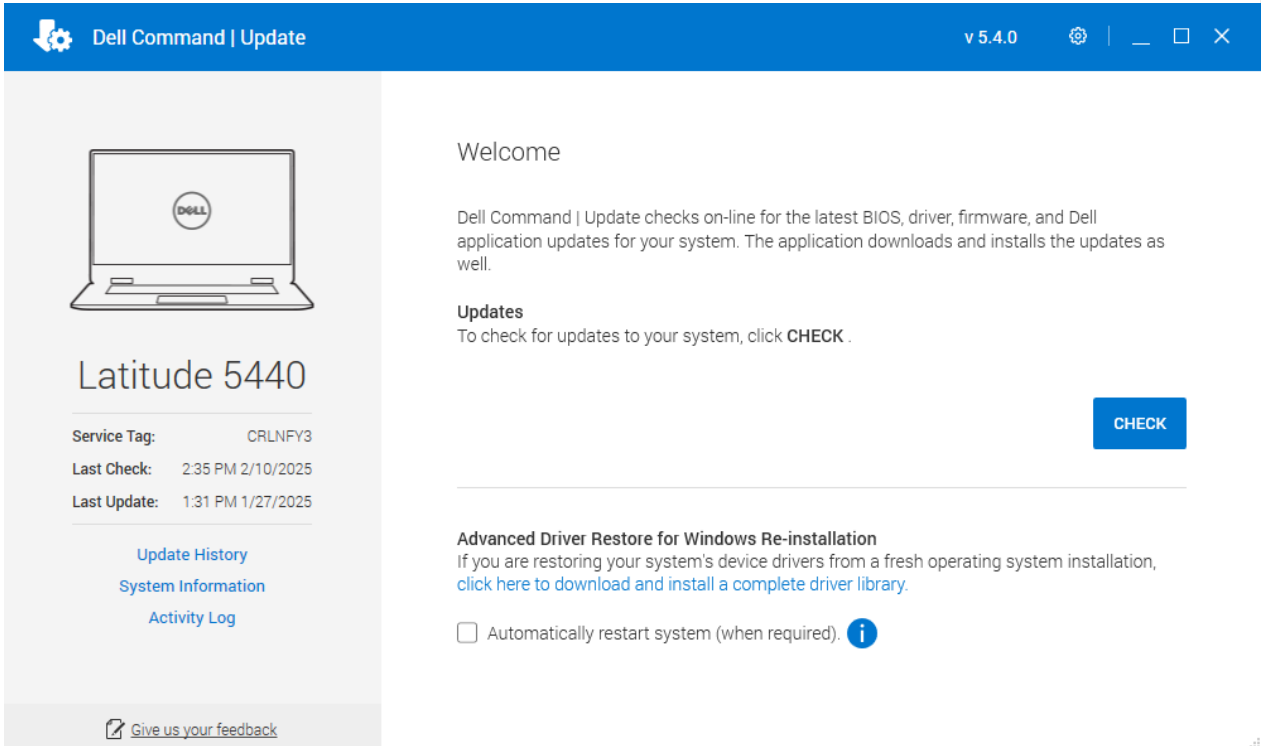Updates on Windows devices are split between Dell and Windows updates.

- **Dell:** Firmware and driver updates **fundamental to the basic functions of your device**
- **Windows:** Security patches and software improvements
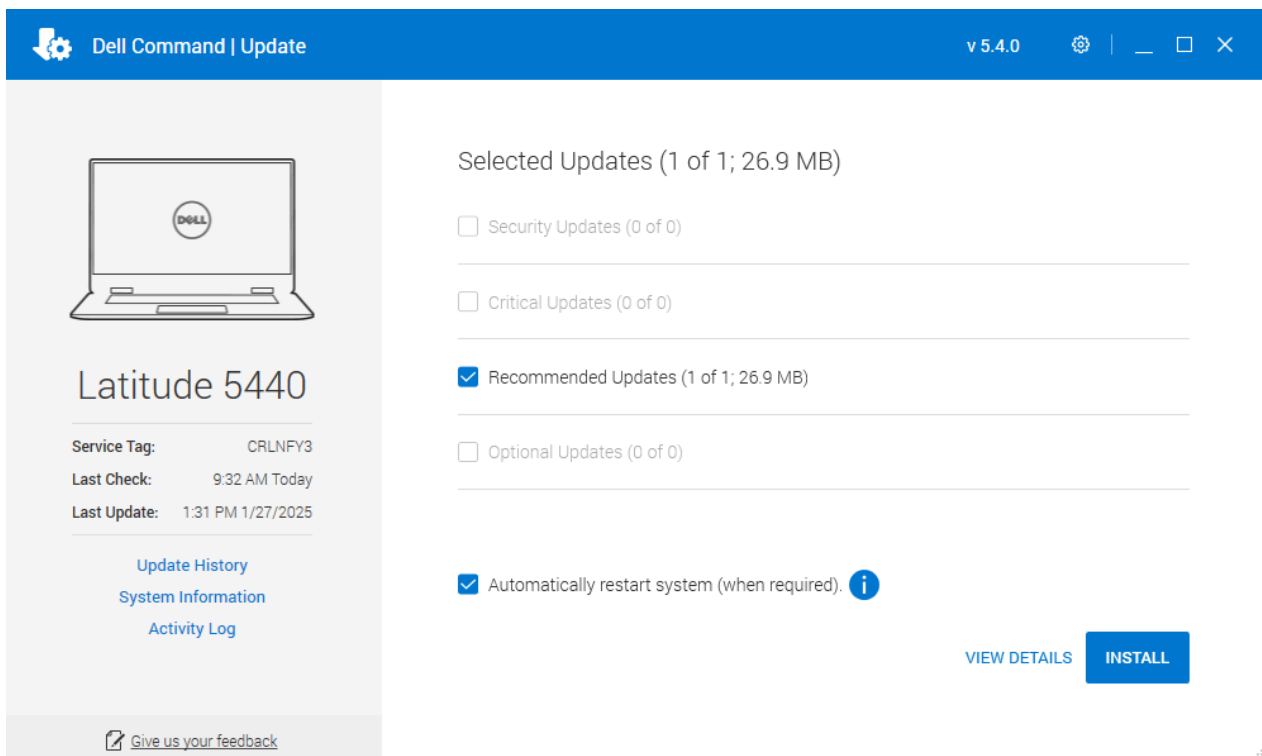
## Dell updates

1. Click the **Windows Search bar**
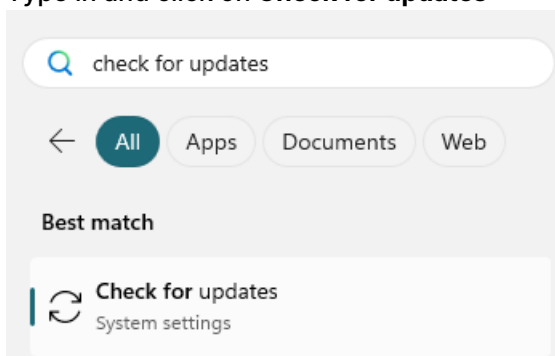2. Type in and click on **Dell Command Update**

3. Click **Check**



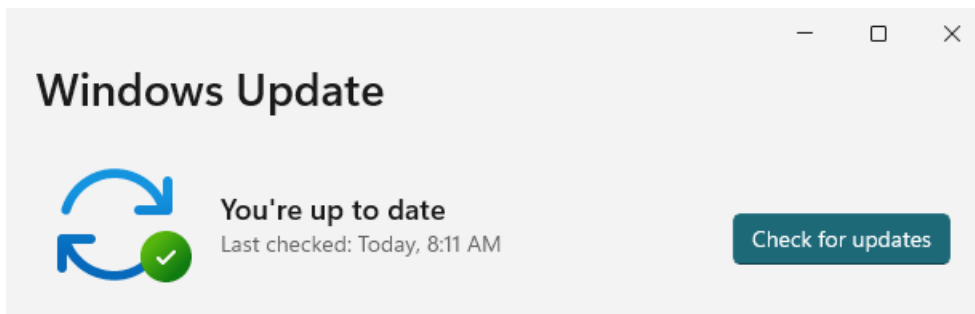4. Select all available updates and click **Install**

5. **Wait some time** for the updates to install

   **Your computer may restart a few times.**

6. **Restart** your computer

7. Repeat **Steps 1-6** until no new updates are available
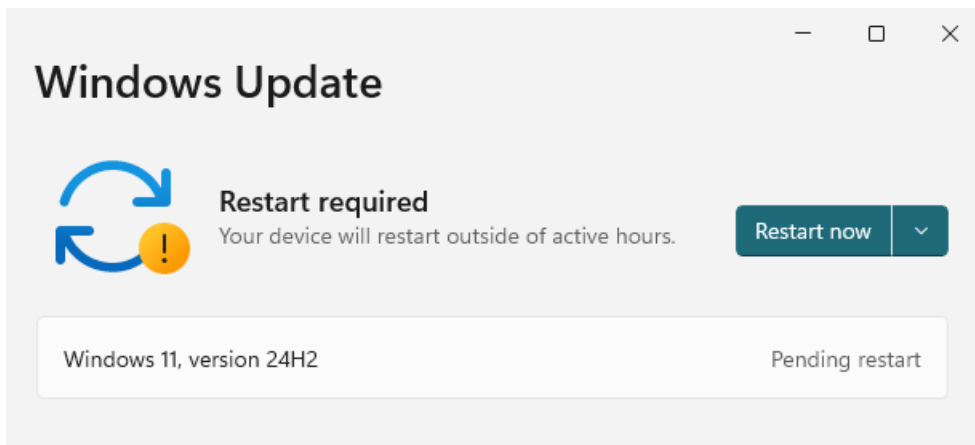
# Windows updates

1. Click the **Windows Search bar**

2. Type in and click on **Check for updates**



3. Click **Check for updates**

4. Click **Install** or **Restart now**



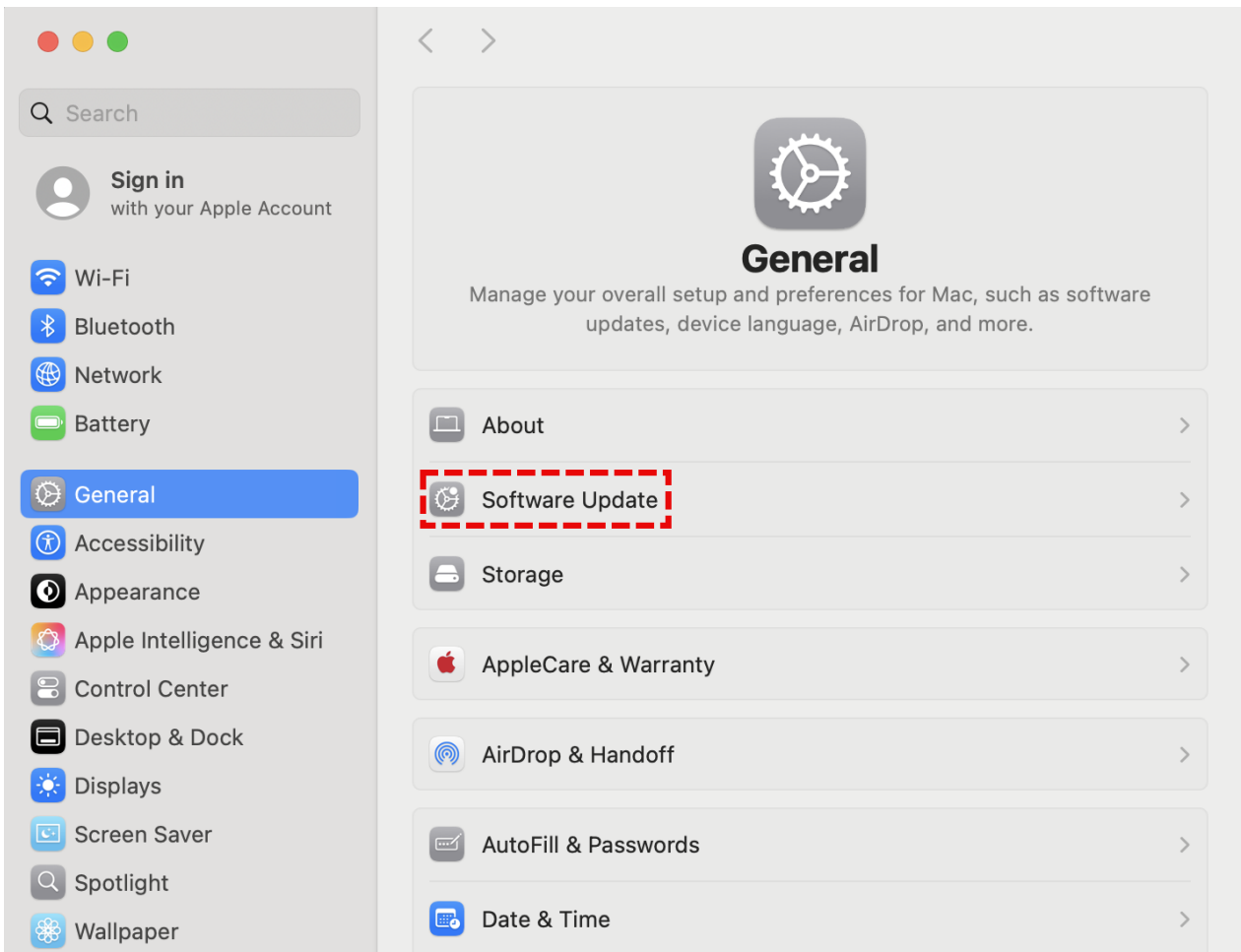5. **Wait some time** for the updates to install
   **Your computer may restart a few times.**

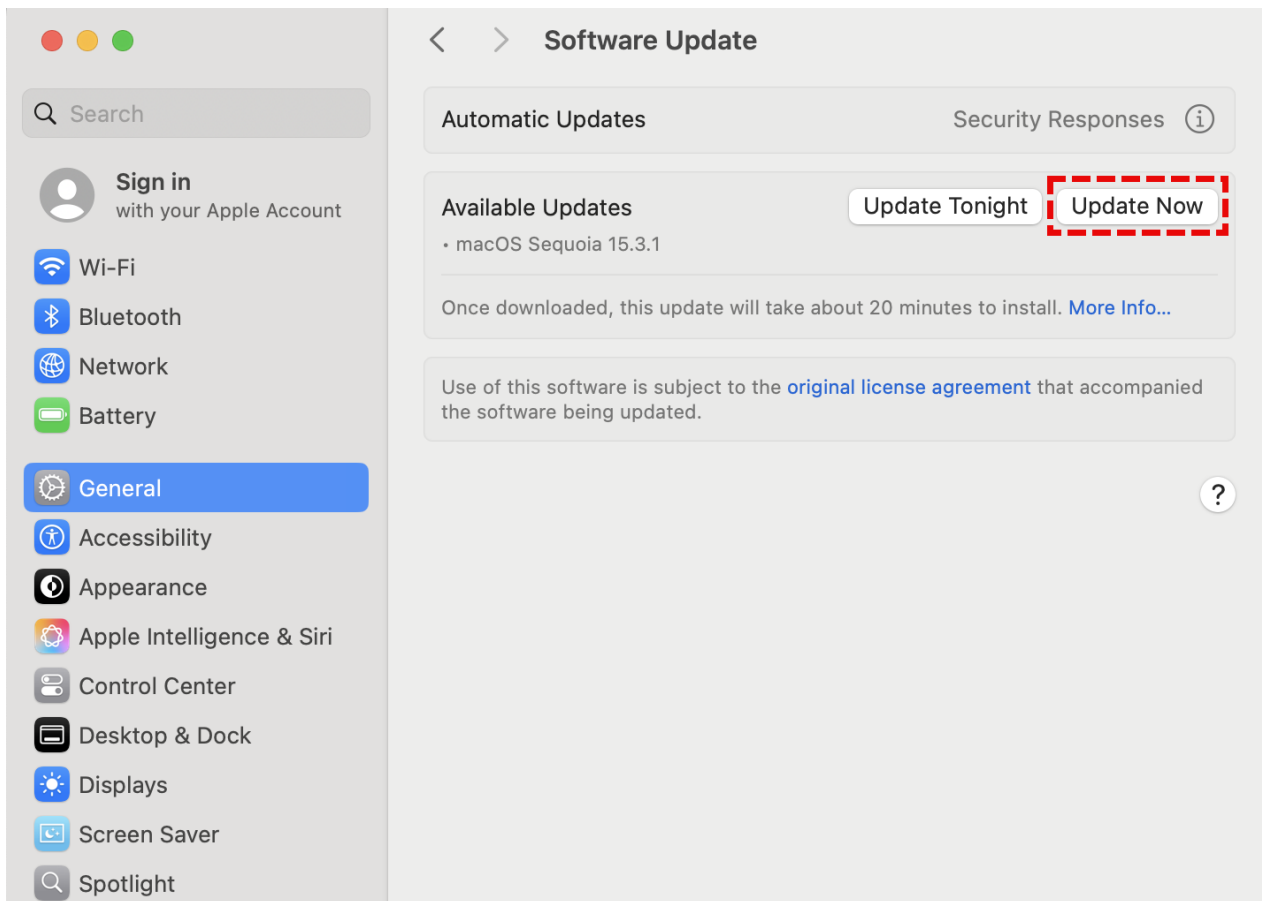6. **Restart** your computer

7. Repeat **Steps 1-6** until no new updates are available

# macOS 

1. In the top-left, click the **Apple icon** 
2. Click **System Settings**
3. Click **General** > **Software Update**

4. Click **Update Now**

5. **Wait some time** for the updates to install
   **Your computer may restart a few times.**
6. **Restart** your computer
7. Repeat **Steps 1-6** until no new updates are available

# Questions?

If you have any additional questions or problems, don't hesitate to reach out to the**Help Desk!**

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