

CrashPlan: disaster recovery

Last Modified on 03/29/2024 10:32 am EDT

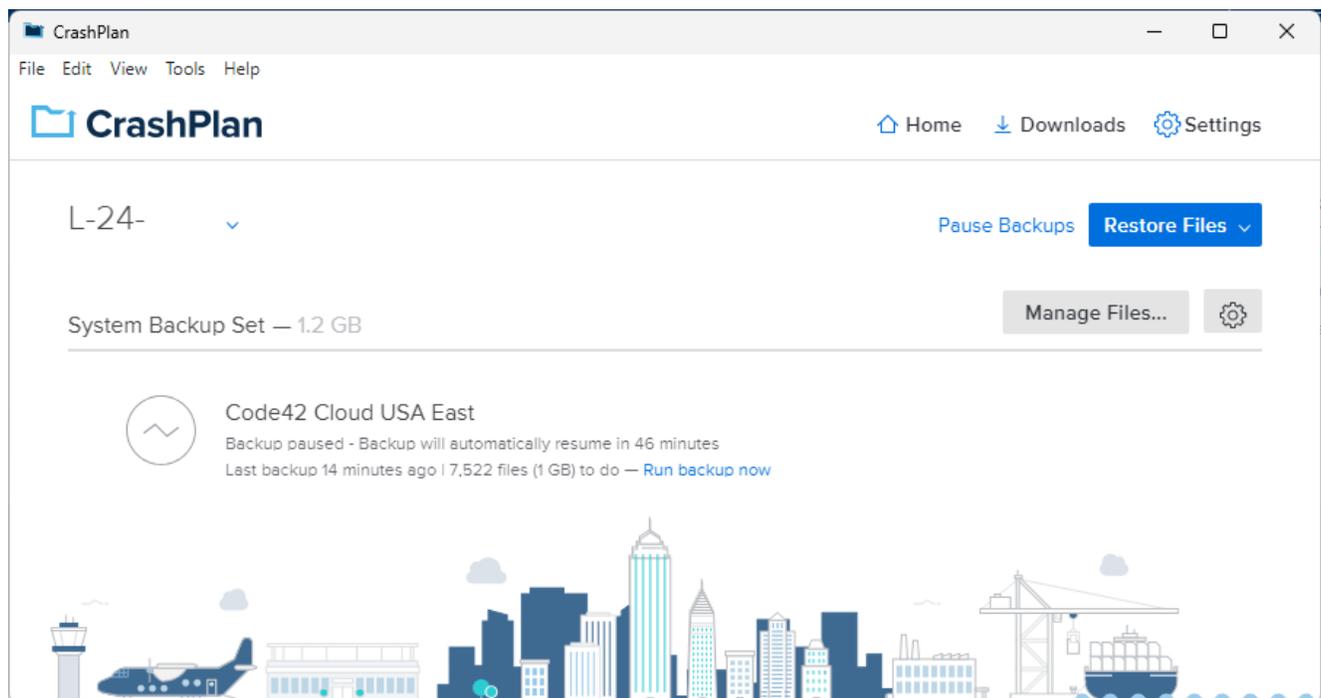
CrashPlan, previously called **Code42**, is a disaster recovery application preinstalled on all College computers.

See also:

- [Data backup: Why, where, and how](#)

What does it do?

CrashPlan **runs in the background** and **automatically creates a backup** anytime it detects a change. In the event of a failure, you can restore data from a previous snapshot ensuring **minimal, or no, data loss**.



First-time setup

Warning: Crashplan will not function until you complete the following steps.

1. Open **CrashPlan**
 - Windows (☰): click the **Windows Search bar** and search for "**CrashPlan**"
 - macOS (🍏): open **Finder > Applications**
2. Enter your **College email**
3. Click **Continue**
4. If prompted, login with your **College email and password**
5. Click **Add New Device**
6. Click **Yes**
7. In the top-right, click **Manage Files...**
8. **Check the box** next to your **College username**
9. Click **Save**

Use and customization

Tip: Read more about [how CrashPlan works](#) here!

- [What should you back up?](#)
- [Change which files you're backing up](#)
- [Uninstall CrashPlan](#)
- [Additional backup documentation](#)

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

Phone: 610-526-7440 | [Library and Help Desk hours](#)

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