New College computer? Start here!

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Use the information below to ensure you're all set up with your new College device!

Deployment process

When your computer was deployed, a LITS technician set up the following:

- Admin access
- Microsoft Office/365
- E-mail access (via webmail or Outlook)
- Adobe Creative Cloud
- Ivanti Secure Access VPN
- Network drives
- OneDrive (optional)
- Printers
- Software Center

More information: You can read more about each of these services in Get started at Bryn Mawr.

Additional software & configuration

Phone management

Deskphone & voicemail setup

MiCollab: softphone setup

Familiarize yourself with your deskphone and set up MiCollab to make and receive calls anywhere!
Security tools

Duo push notifications  Password managers  Crashplan: disaster recovery

Configure Duo and a password manager for quick-and-easy access to your account!

Auto-backup with Crashplan in the case of an emergency.

Device care

Avoid common issues  Need assistance?

Take care of your device and don’t hesitate to contact us if you have questions or issues!

Questions?

If you have any additional questions or problems, don’t hesitate to reach out to the Help Desk!

Phone: 610-526-7440  Library and Help Desk hours
Email: help@brynmawr.edu  Service catalog
Location: Canaday Library 1st floor