New College computer? Start here!

Use the information below to ensure you're all set up with your new College device!

Deployment process

When your computer was deployed, a LITS technician set up the following:

- Admin access
- Microsoft Office/365
- E-mail access (via webmail or Outlook)
- Adobe Creative Cloud
- Ivanti Secure Access VPN
- Network drives
- OneDrive (optional)
- Printers
- Software Center

More information: You can read more about each of these services in Get started at Bryn Mawr.

Additional software & configuration

Phone management

Deskphone & voicemail setup  MiCollab: softphone setup

Familiarize yourself with your deskphone and set up MiCollab to make and receive calls anywhere!
Security tools

Duo push notifications

Password managers

Crashplan: disaster recovery

Configure Duo and a password manager for **quick-and-easy access** to your account!

*Auto-backup with Crashplan* in the case of an emergency.

Device care

Avoid common issues

Need assistance?

Take care of your device and **don't hesitate to contact us** if you have questions or issues!

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk**!

**Phone:** 610-526-7440  |  **Library and Help Desk hours**
**Email:** help@brynmawr.edu  |  **Service catalog**
**Location:** Canaday Library 1st floor