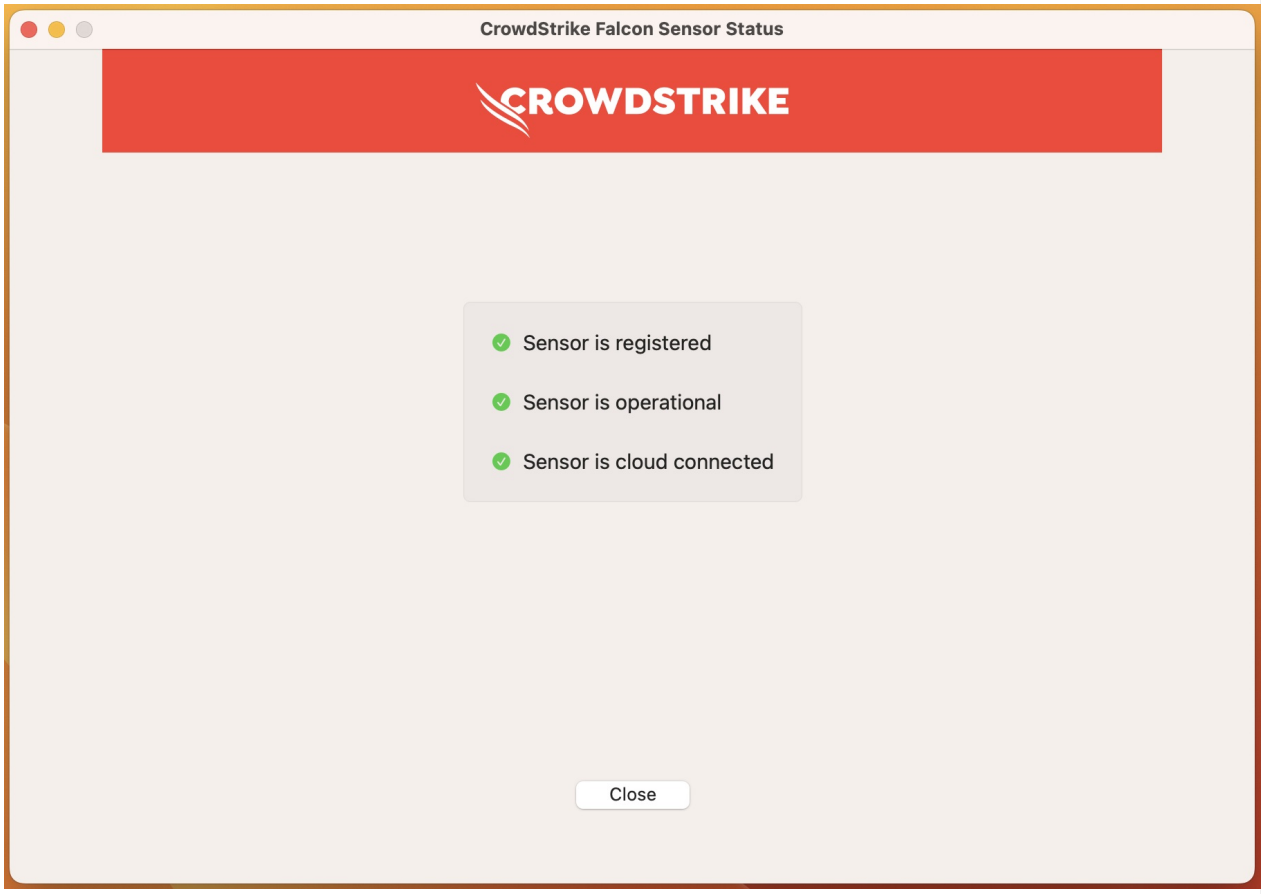
macOS

1. Open **Finder** > **Applications**
2. Scroll down and open **Falcon**

3. A **pop-up window** will appear with information about CrowdStrike Falcon on your computer!



Attention: If the application lists "**Sensor is not operational**", wait 60-90 seconds while your device connects with our CrowdStrike Console. If the message persists for longer than 5 minutes, contact the Help Desk.

Start an antivirus scan

On-demand scans are **no longer necessary** due to CrowdStrike Falcon's **detection** and **prevention policies**.

Note: On-demand scanning is **only available for Windows**.

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the**Help Desk**!

Phone: 610-526-7440 | Library and Help Desk hours
Email: help@brynmawr.edu | Service catalog
Location: Canaday Library 1st floor