This article reviews LITS' software update procedure, as well as how to request changes and/or additions.

See more:
- College Computers: Current Software Configurations

Software update procedure

Annually, starting on the first Monday of May, LITS contacts various community members to facilitate updates to software configurations for the upcoming academic year.

- Sciences: Department Chairs
- Sciences: Academic Administrative Assistants
- LITS Staff

All devices of a certain type are then re-imaged with these software configurations before the Fall semester starts.

Request changes or additions

Attention: Requests made outside the timeframe above are subject to being postponed to the following year.

1. Gather the following information:
   - Software name
   - Software version
2. Send the above to your Department head/chair or Academic Administrative Assistant

Questions?
If you have any additional questions or problems, don't hesitate to reach out to the Help Desk!

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