This article reviews LITS' software update procedure as well as how to request changes and/or additions.

See more:

- College Computers: Current Software Configurations

Software update procedure

Annually, LITS reaches out to various BMC community members to coordinate the software configuration lists for the upcoming year.

When: Annually – April 1st, May 1st, June 1

Who:

- Department Chairs, in the Sciences
- Academic Administrative Assistants, in the Sciences
- LITS Staff

All devices of a certain type are then re-imaged with these software configurations before the Fall semester starts.

Request changes or additions

Attention: Requests made outside the timeframe listed above are subject to being postponed to the following year.

1. Gather the following information:
   - Software name
   - Software version
2. Send the above to your Department head/chair or Academic Administrative Assistant
Questions?

If you have any additional questions or problems, don't hesitate to reach out to the Help Desk!

Phone: 610-526-7440 | Library and Help Desk hours
Email: help@brynmawr.edu | Service catalog
Location: Canaday Library 1st floor