Logged into Moodle but not seeing an academic course or site you're looking for? These steps can help you pinpoint and fix what is causing the problem.

Check Visibility Settings

The Course overview block on your Moodle Dashboard lists all of the Moodle sites you are enrolled in as a participant.

- If you can't find a course, check the Filter menu, shown in a red box below.

  ![Filter Menu](image)

  - Set the filter to In progress to show only your current courses (that is, courses with a past start date and a future end date).
  - Set it to All to show every course you are enrolled in.

Note: The Recently visited block on your Dashboard shows the last several courses you've entered. Guest-accessible courses you visit may show up here. Courses you are enrolled in won't show up here until you visit them, and will disappear from this box if you haven't visited them in awhile.

Academic Courses

Is This the Right Moodle?

Each of the Tri-Colleges has its own Moodle site. Academic courses will show up on the site of the college hosting the course:
Are You Enrolled in Bionic?

If an academic course is missing from your Moodle Course overview block, double-check that you are enrolled in that course in Bionic (Bionic help for faculty, Bionic help for students). Enrollment for academic courses happens in Bionic; data is periodically fed from Bionic to Moodle to sync the Moodle participant list with the Bionic course roster.

If you are not enrolled in the Bionic course

If you JUST enrolled in the Bionic course

If you've been enrolled in Bionic course awhile

Other Kinds of Moodle Courses

Many departments on campus use Moodle for things other than academic courses that one registers for in Bionic — for example, for placement tests, orientation “courses,” programs, and advising. These courses are created manually and Instructor of records or Other editing teachers control who is enrolled in the site.

- If a non-academic course Moodle site is missing from your Course overview block, contact the person or department who manages it and ask them to enroll you as a participant.
- If you manage a non-academic Moodle site:
  - You can enroll anyone not listed in the Participant list yourself.
  - If someone is already enrolled in the Participants list but can't find or access your site, contact the Help Desk and give them the name of your site and the person having difficulty accessing it.

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the Help Desk!

Phone: 610-526-7440 | Library and Help Desk hours
Email: help@brynmawr.edu | Service catalog
Location: Canaday Library 1st floor