

Moodle: Log in

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Academic courses taught at Bryn Mawr college will be on [Bryn Mawr's Moodle](#) site. Some offices may also Moodle courses for other purposes, such as workshops, advising or collaboration. In most cases, **you will need to log in with your college credentials** to view most Moodle sites, although some may be visible when you **log in as a guest**.

Before you begin, you may need:

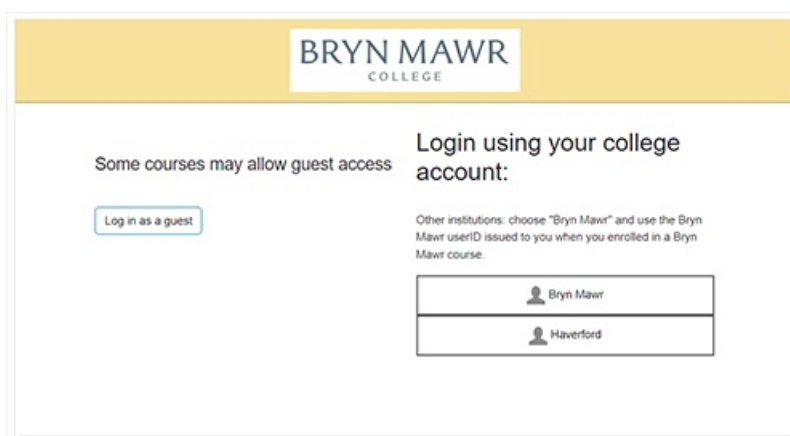
- A [Bryn Mawr](#) or [Haverford](#) username and password to access most Moodle sites
- Students and faculty from [Swarthmore](#) and other colleges who are enrolled in [Bryn Mawr courses](#) should use their [Bryn Mawr College](#) username and password
- Individuals who don't have college credentials can **log in as a guest** to [access courses that are guest-accessible](#) (including academic course sites for the current semester prior to the end of the add/drop period)

Log in Basics

1. Go to [Bryn Mawr Moodle](https://moodle.brynmawr.edu) (<https://moodle.brynmawr.edu>).
2. Click the **Login** link in the top right corner.



3. Click the appropriate log-in option:



- **Bryn Mawr** -- for students, faculty, and staff with Bryn Mawr college username and password; this will take the usual page for logging in to Bryn Mawr sites
- **Haverford students** -- for students, faculty and staff with a Haverford college password; this will take you to Haverford's usual log-in page
- **Log in as a guest** -- for individuals who do not have these credentials; you will only be able to view to [guest-accessible courses](#)

Note: Swarthmore and another college students and faculty enrolled in a Bryn Mawr courses should click **Bryn Mawr** and login with their **Bryn Mawr College username followed by @brynmawr.edu and the password you set up for it.**

Troubleshooting

Fixes for Most Common Issues

If you are having difficulty logging in to Moodle, try the following:

1. Check that you are **clicking the right button and use the right credentials:**
 - **Bryn Mawr** is for Bryn Mawr students, faculty and staff **and** anyone from a college other than Haverford, who is in Bryn Mawr courses. Use your Bryn Mawr College username and password to log in.
 - **Haverford** is for Haverford students, faculty and staff. Use your Haverford College username and password to login.
 - Only use the **Login as guest** option if you do not have a Bryn Mawr or Haverford username and password. Guests will only be able to access [courses that are guest accessible](#).
 - Do not use the **Sysadmin login only** section at the bottom of the screen. It will only work for Moodle system administrators.
2. **Open a private browsing window** (called “incognito browsing” in Chrome) **and try logging in again.**
 - Need instructions for private browsing? Do a web search for “private browsing” and the name of your browser (i.e., Safari, Chrome, etc.).
 - If this works, then your web browser has *cached* or saved old data that is interfering with your log-in. You can fix this by clearing your browser’s cache (search for “clear cache” and your browser name to find instructions).
3. **Open a different web browser and try logging in again** (for example, if you usually use Safari, try Chrome).
 - If this works, there is some incompatibility between your usual web browser and Moodle.
 - Try upgrading your preferred browser to the most recent version.
 - If that doesn’t help, you may need to use a different browser as a workaround until a compatible version of your preferred browser becomes available.
4. Try **logging into another system that requires your college username and password** (e.g, Bionic or your college email).
 - If you ALSO can’t log in to these systems, there could be a problem with your account, password or Duo configuration:
 - If it’s a Bryn Mawr account, contact Bryn Mawr's Help Desk (contact info below).
 - It it’s a Haverford account, contact [Haverford's IT Service Desk](#).
 - Be sure to tell them you are having problems logging in to **multiple** systems, not just Moodle.
5. If none of these steps solve your problem, please [put in a Moodle help request](#) or contact the Bryn Mawr College Help Desk.

If you are new to Bryn Mawr

Moodle accounts and enrollments are created by Bionic. Although Bionic feeds data to Moodle periodically throughout the business day, changes in Bionic **do not instantaneously** show up in Moodle.

IF

- **you have JUST been hired** OR
- **you are a non-Bryn Mawr student who has JUST registered for your first Bryn Mawr course**

AND

- You are unable to log in OR
- You can log in but see an error message saying you do not have a Moodle account OR
- You can log in but don't see the courses registered for

It may be that these recent changes have not had time to sync in Moodle.

Please wait a few hours and try logging in again. If a day passes and the problems still exist, however, then there may be a problem — please [put in a Moodle help request](#) or contact the Bryn Mawr Help Desk and let us know!

Former students, faculty and staff

Community members who graduate or leave the college will lose access to Moodle when their college username and password expires. For more information see [Leaving Bryn Mawr College](#).

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

Phone: [610-526-7440](tel:610-526-7440) | [Library and Help Desk hours](#)

Email: help@brynmawr.edu | [Service catalog](#)

Location: Canaday Library 1st floor
