

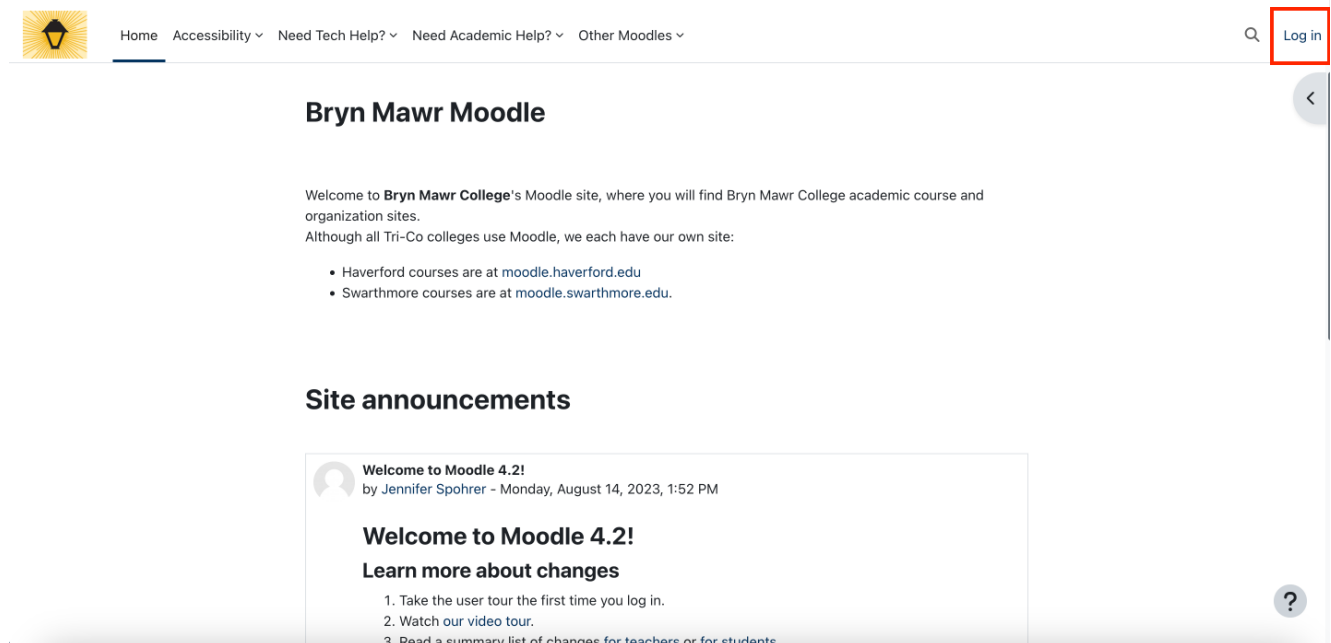
Moodle: Log in

Last Modified on 05/03/2024 2:11 pm EDT

[Bryn Mawr College's Moodle](#) site hosts **all academic courses taught at Bryn Mawr** and some non-academic Moodle courses that campus departments create for other purposes, such as workshops, advising, or collaboration. In most cases, **you will need to log in with your Bryn Mawr credentials** to view a Moodle course, although some are visible to anyone who [logs in as a guest](#).

Login basics

1. Go to [Bryn Mawr Moodle](https://moodle.brynmawr.edu) (<https://moodle.brynmawr.edu>).
2. Click the **Login** link.



The screenshot shows the top navigation bar of the Bryn Mawr Moodle site. The navigation menu includes: Home, Accessibility, Need Tech Help?, Need Academic Help?, and Other Moodles. On the right side, there is a search icon and a "Log in" button, which is highlighted with a red rectangular box. Below the navigation bar, the page title "Bryn Mawr Moodle" is displayed. The main content area contains a welcome message and a list of links for Haverford and Swarthmore courses. Below this, there is a "Site announcements" section with a post titled "Welcome to Moodle 4.2!" by Jennifer Spohrer, dated Monday, August 14, 2023, 1:52 PM. The announcement includes a link to "Learn more about changes" and a list of three steps: 1. Take the user tour the first time you log in. 2. Watch our video tour. 3. Read a summary list of changes for teachers or for students.

3. Click the appropriate log-in option:
 - o **Bryn Mawr** if you have a **Bryn Mawr college username and password**. Enter those credentials on the Bryn Mawr login page, then verify with Duo when prompted.
 - o **Haverford** if you have a **Haverford college username and password**. Enter those credentials on the Haverford login page, then verify with Duo when prompted.
 - o **Log in as a guest** if you do not have Bryn Mawr or Haverford credentials. You will only be able to view [guest-accessible courses](#).
 - o **Do not** use the **Sysadmin login only** section at the bottom of the screen. It will only work for Moodle system administrators.

Students and faculty from Swarthmore or other colleges: choose **Bryn Mawr** and log in with your [Bryn](#)

[Mawr College username and password](#). If you do not remember receiving these credentials, please call or stop by the [Bryn Mawr Help Desk](#).

Troubleshooting

Checking for common login issues

If you are having difficulty logging in to Moodle, try the following:

- 1. Open a private browsing window and try logging in again.**
 - Need instructions? Do a web search for "private browsing" and the name of your preferred browser (e.g., Safari, Chrome, Microsoft Edge).
 - If you can log in though in a private browser window, then your web browser has "cached" or saved old data that is interfering with your login. Clearing your browser's cache will fix this -- search for "clear cache" and your browser's name to find instructions.
- 2. Open a different web browser and try logging in again.**
 - If this works, there is some incompatibility between your usual web browser and Moodle.
 - Try upgrading your preferred browser to its most recent version; if that doesn't help, you may need to use a different browser until a Moodle-compatible version of your preferred one is released.
- 3. Log into another system that requires your college username and password**, such as Bionic or your college email.
 - If can't log in to these systems either, then there may be a problem with your college username, password, or Duo configuration:
 - If it's a Bryn Mawr username, contact Bryn Mawr's [Help Desk](#).
 - If it's a Haverford username, contact [Haverford's IT Service Desk](#).
 - Be sure to tell them you are having problems logging in to **multiple** systems, not just Moodle.
- 4. If none of these steps solve your problem, please contact the Bryn Mawr College [Help Desk](#).**

New students and employees

If you have just been hired or have JUST registered for your first Bryn Mawr course and you are experiencing any of the following:

- You can't log in to Moodle
- You can log in but see an error message saying you do not have a Moodle account
- You can log in but don't see the courses for which you've registered.

Please wait a few hours and try logging in again. Moodle accounts and enrollments are created through Bionic, and it can take a few hours for changes made in Bionic to fully sync with Moodle.

If a business day passes and the problems still exist, please contact the [Bryn Mawr Help Desk](#).

Former students and employees

Community members who graduate or leave the college will lose access to Moodle when their college username and password expire (see [Leaving Bryn Mawr College](#)). **Select the guest login option** to view guest-accessible courses.

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

Phone: 610-526-7440 | [Library and Help Desk hours](#) 

Email: help@brynmawr.edu | [Service catalog](#) 

Location: Canaday Library 1st floor
