

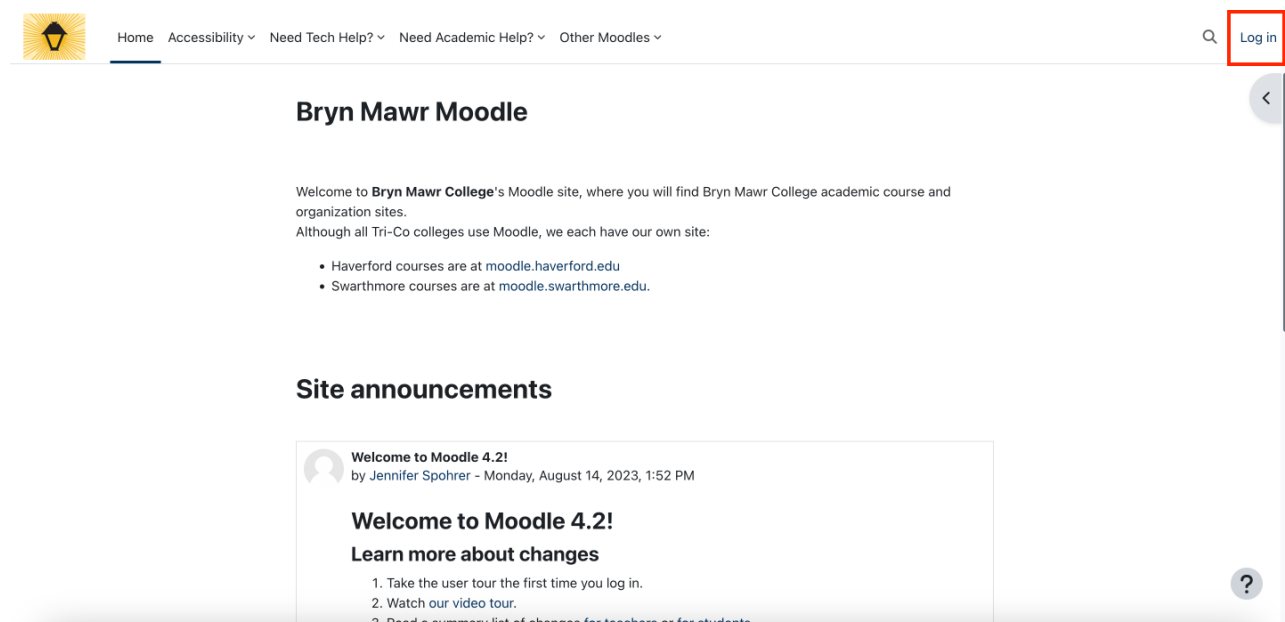
Moodle: Log in

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Academic courses taught at Bryn Mawr College will be on [its Moodle](#) site. Some offices may also use Moodle courses for other purposes, such as workshops, advising, or collaboration. In most cases, **you will need to log in with your college credentials** to view a Moodle course, although some may be visible when you [log in as a guest](#).

Login basics

1. Go to [Bryn Mawr Moodle](https://moodle.brynmawr.edu) (<https://moodle.brynmawr.edu>).
2. Click the **Login** link.



The screenshot shows the Bryn Mawr Moodle login page. At the top, there is a navigation bar with a logo on the left and a menu with links: Home, Accessibility, Need Tech Help?, Need Academic Help?, and Other Moodles. On the right side of the navigation bar, there is a search icon and a 'Log in' button, which is highlighted with a red rectangular box. Below the navigation bar, the main heading is 'Bryn Mawr Moodle'. Underneath this heading, there is a welcome message: 'Welcome to Bryn Mawr College's Moodle site, where you will find Bryn Mawr College academic course and organization sites. Although all Tri-Co colleges use Moodle, we each have our own site:'. This is followed by a bulleted list: 'Haverford courses are at moodle.haverford.edu' and 'Swarthmore courses are at moodle.swarthmore.edu'. Below this list is a section titled 'Site announcements'. It contains a post from Jennifer Spohrer dated August 14, 2023, titled 'Welcome to Moodle 4.2!'. The post includes a link 'Learn more about changes' and a numbered list of three items: '1. Take the user tour the first time you log in.', '2. Watch our video tour.', and '3. Read a summary list of changes for teachers or for students.'

3. Click the appropriate log-in option:
 - **Bryn Mawr:** for students, faculty, and staff with a Bryn Mawr college username and password. This will take you to Bryn Mawr's login page.
 - **Haverford students:** for students, faculty and staff with a Haverford college password. This will take you to Haverford's login page
 - **Log in as a guest:** for individuals who do not have Bryn Mawr or Haverford login credentials. This option will only let you see [guest-accessible courses](#).
 - Do not use the **Sysadmin login only** section at the bottom of the screen. It will only work for Moodle system administrators.

Attention: Swarthmore students, as well as students and faculty from other colleges, enrolled in Bryn Mawr courses should click **Bryn Mawr** and log in with their [Bryn Mawr College username and password](#). Please contact the [Help Desk](#) if you have not received these.

Troubleshooting for most common issues

If you are having difficulty logging in to Moodle, try the following:

1. **Open a private browsing window and try logging in again.**
 - Need instructions for private browsing? Do a web search for “private browsing” and the name of your preferred browser (e.g., Safari, Chrome, Microsoft Edge).
 - If this works, then your web browser has *cached* or saved old data that is interfering with your login. You can fix this by clearing your browser’s cache (search for “clear cache” and your browser's name to find instructions).
2. **Open a different web browser and try logging in again.**
 - If this works, there is some incompatibility between your usual web browser and Moodle. Try upgrading your preferred browser to its most recent version.
 - If upgrading doesn’t help, you may need to use a different browser until a Moodle-compatible version of your preferred one becomes available.
3. **Try logging into another system that requires your college username and password** (e.g, Bionic or college email).
 - If you ALSO can’t log in to these systems, there could be a problem with your account, password, or Duo configuration:
 - If it's a Bryn Mawr account, contact Bryn Mawr's [Help Desk](#).
 - It it's a Haverford account, contact [Haverford's IT Service Desk](#).
 - Be sure to tell them you are having problems logging in to **multiple** systems, not just Moodle.
4. If none of these steps solve your problem, please contact the Bryn Mawr College [Help Desk](#).

New Students and Faculty

Moodle accounts and enrollments are created through Bionic. Although Bionic feeds data to Moodle periodically throughout the business day, **changes in Bionic do not instantaneously show up in Moodle.** If you have just been hired or have JUST registered for your first Bryn Mawr course, you may experience one of the following issues:

- You are unable to log in
- You can log in but see an error message saying you do not have a Moodle account
- You can log in but don’t see the courses for which you've registered.

If so, please wait a few hours and try logging in again. If a business day passes and the problems still exist, please contact the Bryn Mawr [Help Desk](#)!

Former students, faculty and staff

Community members who graduate or leave the college will lose access to Moodle when their college username and password expire. For more information, see [Leaving Bryn Mawr College](#).

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

Phone: [610-526-7440](tel:610-526-7440) | [Library and Help Desk hours](#) 

Email: help@brynmawr.edu | [Service catalog](#) 

Location: Canaday Library 1st floor
