Bryn Mawr students and employees can use personal or BMC Zoom licenses, although certain features may only be available on a BMC Zoom account. As a result, you may want to check which account you're using before scheduling or hosting a meeting.

Check the Zoom account you are using

1. Open Zoom in the web portal or through the app on your mobile or desktop device.
2. Go to the Profile section of your account. Once here, you can check on the account you're using in the following ways:
   - **In the web portal:** Log into your Zoom account. Scroll down to the Meeting section. If your Personal Meeting ID contains "https://brynmawr-edu.zoom.us", then you are logged into a Bryn Mawr Zoom account.

   ![Zoom web portal](image)
   
   Note the "brynmawr-edu" in the URL for this person's Personal Meeting Room.

   - **In the desktop app:** Find your profile photo and click it. A drop-down menu will open. If the email address in it contains "@brynmawr.edu", then you are logged into a Bryn Mawr Zoom account.

   ![Zoom desktop app](image)
   
   Note the "@brynmawr.edu" in this person's email.
In the Mobile app: select ...More from the app main screen. A new screen will open which displays the account you’re using. If the email address in it contains "@brynmawr.edu" and you see the word Licensed, then you are logged into a Bryn Mawr Zoom account.

If you do not have a Bryn Mawr Zoom account, see Zoom: Get/log into a BMC account for instructions on how to get and log in to one.

Resources for starting with Zoom

- Zoom: Changing the email associated with your account
Questions?

If you have any additional questions or problems, don't hesitate to reach out to the Help Desk!

Phone: 610-526-7440 | Library and Help Desk hours
Email: help@brynmawr.edu | Service catalog
Location: Canaday Library 1st floor