

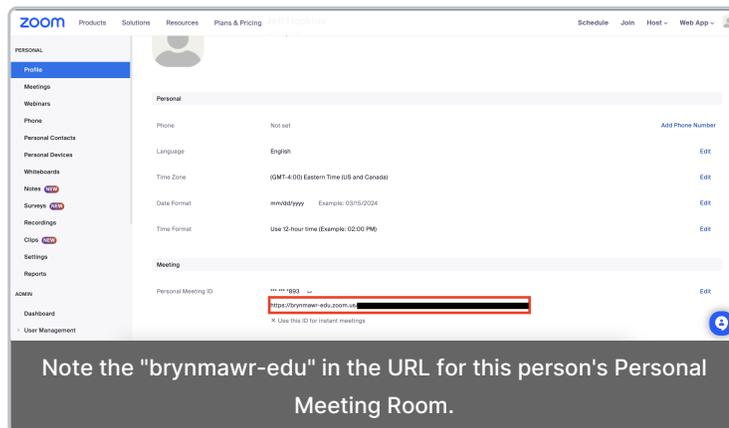
# Zoom: Am I using A Bryn Mawr Zoom account?

Last Modified on 03/17/2024 4:01 pm EDT

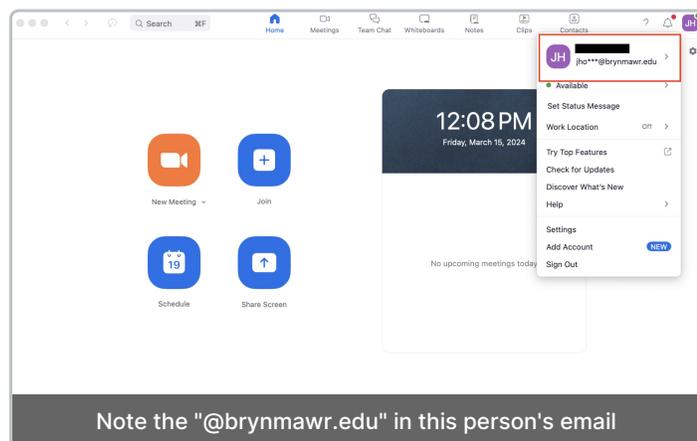
Bryn Mawr students and employees can use personal or BMC Zoom licenses, [although certain features may only be available on a BMC Zoom account](#). As a result, you may want to check which account you're using before scheduling or hosting a meeting.

## Check the Zoom account you are using

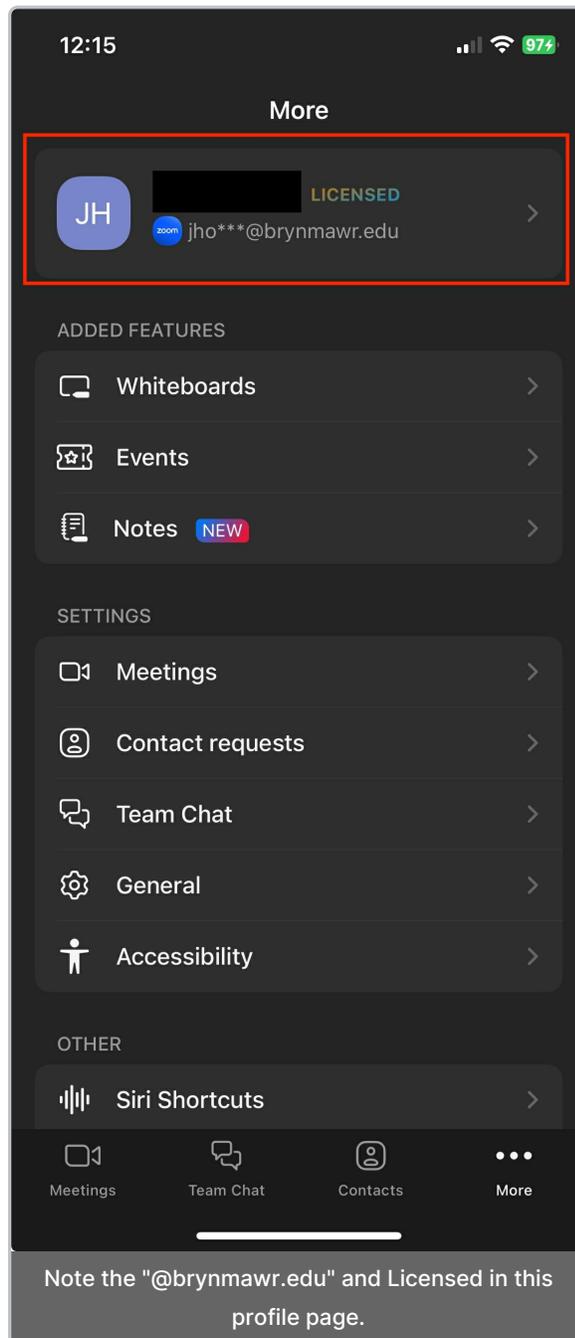
1. [Open Zoom in the web portal](#) or [through the app](#) on your mobile or desktop device.
2. Go to the **Profile** section of your account. Once here, you can check on the account you're using in the following ways:
  - o **In the web portal:** [Log into your Zoom account](#). Scroll down to the **Meeting** section. If your **Personal Meeting ID** contains "<https://brynmawr-edu.zoom.us>", then you are logged into a Bryn Mawr Zoom account.



- o **In the desktop app:** Find your profile photo and click it. A drop-down menu will open. If the email address in it contains "[@brynmawr.edu](#)", then you are logged into a Bryn Mawr Zoom account.



- **In the Mobile app:** select **...More** from the app main screen. A new screen will open which displays the account you're using. If the email address in it contains "**@brynmawr.edu**" and you see the word **Licensed**, then you are logged into a Bryn Mawr Zoom account.



If you do not have a Bryn Mawr Zoom account, see [Zoom: Get/log into a BMC account](#) for instructions on how to get and log in to one.

## Resources for starting with Zoom

- [Zoom: Changing the email associated with your account](#)

# Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

**Phone:** [610-526-7440](tel:610-526-7440) | [Library and Help Desk hours](#) 

**Email:** [help@brynmawr.edu](mailto:help@brynmawr.edu) | [Service catalog](#) 

**Location:** Canaday Library 1st floor

---