


# Panopto: Enable video downloads

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In most cases, you will use Panopto to share recordings. When you provide other users **Viewer access** or share viewing links with them, they will be able to **stream** your videos, but **NOT download** them. This allows you to share your recordings without giving up control of your content.

There is a downside, however: streaming is data-intensive and doesn't work if you have a poor internet connection. As a result, you may want to enable viewers to download videos to their devices so they can watch them offline. Panopto gives you a few different ways to enable this.

## Enable downloads at the folder level

1. Go to the folder and click **> Settings** 
2. A new menu will open. Click **Settings** from its menu.
3. Under **Downloads**, change the **Download enabled** setting to either of the following:
  - **Authenticated users with access** — enables anyone with access or a link to the folder AND an account on Bryn Mawr's Panopto site to download your recordings. Use this setting when you want to restrict downloads to Bryn Mawr community members and students enrolled in Bryn Mawr academic courses.
  - **All users with access** — use this setting if you want anyone who has access to the folder to be able to download recordings.

### Academic Continuity during COVID-19 ✕

Overview

Allow viewers to make notes public

Share

Email viewers when new videos are ready

**Settings**

Disable comments on all sessions in this folder


Search

Order

Manage

Downloads

Download enabled

- Use site default (Admins, videographers and creator only) 
- Use site default (Admins, videographers and creator only)**
- No one
- Admins only
- Admins, videographers and creator only
- Authenticated users with access
- All users with access

Captions

Sessions added to this folder have the opportunity to edit the session. Caption requests for these sessions will use the full primary streams, not the edited session.

4. Changes are applied immediately! Click **X Close** to leave this menu.


This change will apply to **all recordings in this folder**. Please only do this if you want to give others this wide-ranging access to the download feature.

## Use folders to enable downloads for a subset of viewers

You can use the ability to enable downloads on the folder level to deal with situations where you only want certain community members to be able to download recordings. For instance, you may want to only enable downloads for someone with persistent internet issues. In such cases, do the following:

1. Create a new Panopto folder. (see [How to Create a New Folder](#) from Panopto if you need help doing this).
2. Share the folder with the individuals who need download access (see [Panopto: Share Recordings](#) if you need help doing this).
3. Enable downloads for the folder.
4. Create reference copies of the videos you want to put into this folder (see Panopto's article [Learn About Video Reference Copies](#) if you're unfamiliar with this feature). Then move these reference copies to the folder (consult Panopto's article [How to Copy and Move Videos](#) if you need help with this step).

## Enable downloads for individual videos

1. Find the video for which you want to enable downloads and click **Settings** .
2. A new menu will open. Click **Overview**.
3. Under **Downloads**, change **Download enabled** to either:
  - **Authenticated users with access** — enables anyone with access or a link to the video AND an account on Bryn Mawr's Panopto site to download your recordings. Use this setting when you want to restrict downloads to Bryn Mawr community members and students enrolled in Bryn Mawr academic courses.
  - **All users with access** — use this setting if you want anyone who has access to the video to be able to download recordings.

Tuesday, January 21, 2020 at 2:29:17 PM

**Overview** Session Information

Share  
Outputs  
Quiz Results  
Streams  
Clips  
Search  
Captions  
Manage  
Log

Name Tuesday, January 21, 2020 at 2:29:17 PM [Edit](#)

Folder [My Folder](#) [Edit](#)

Preview image [Edit](#)

Viewer link <https://brynmawr.hosted.panopto.com/Panopto/Pages/Viewer.aspx?i>

Owner moodle-prod\jspohrer (Jennifer Spohrer) [Edit](#)

Videographer moodle-prod\jspohrer (Jennifer Spohrer)

Date Tuesday, January 21, 2020 @ 2:29:43 PM [Edit](#)

Duration 00:52

Webcast No

Discussion  Allow viewers to post comments

Downloads Use folder setting (Admins, videographers and creator only) ▼

Use this option if you want to give viewers the ability to download only certain videos within a folder.

## Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

**Phone:** 610-526-7440 | [Library and Help Desk hours](#)

**Email:** [help@brynmawr.edu](mailto:help@brynmawr.edu) | [Service catalog](#)

**Location:** Canaday Library 1st floor