# Digital threats: Phishing and spam

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This article reviews what spam and phishing are, as well as how to protect yourself.

#### See also:

- Digital threats: DoxxingDigital threats: Ransomware
- Information Security Education Program

# **Phishing**

Phishing is any communication with the purpose of gaining your personal information to compromise your account. Attackers will use your account to send similar messages to unsuspecting recipients.

Note: Phishing comes in many forms!

- Email
- Text
- QR code
- Phone call

**From:** domain@domain-name.com

**To:** Your email

**Subject:** Apple Facetime Information Disclosure



## **National Security Department**

A vulnerability has been identified in the Apple Facetime mobile applications that allow an attacker to record calls and videos from your mobile device without your knowledge.

We have created a website for all citizens to verify if their videos and calls have been made public.

To perform the verification, please use the following link:

**Facetime Verification** 

This website will be available for 72 hours.

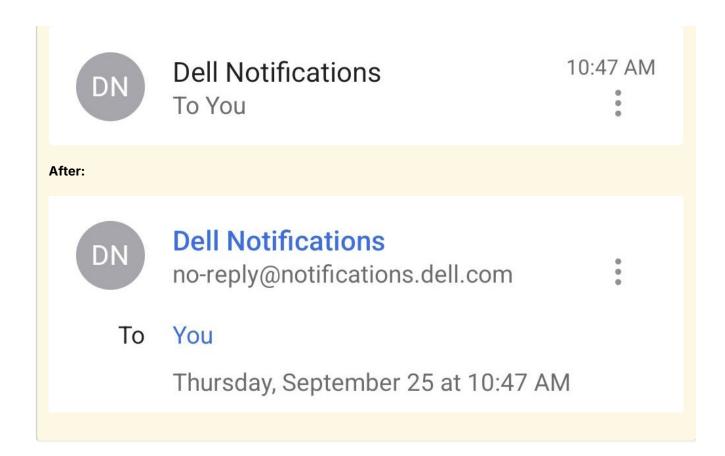
National Security Department

### Identifying phishing

- Threatening or aggressive language
- Time-sensitive actions
- · Convincing you to click a link or reply

**Attention:** Email addresses can be **hidden or spoofed**, allowing attackers to disguise themselves as trusted individuals. You can determine the true sender of an email by **clicking or tapping the From address**.

**Before:** 



## I think I'm compromised!

- 1. Change your College password
- 2. Contact the Help Desk

# **Spam**

Spam is unsolicited email. Much like physical junk mail, spam can simply be deleted or ignored. Microsoft 365's Online Protection features automatically identify and block spam emails – but no anti-spam solution is perfect!

Hey there,

As a valued employee at Bryn Mawr College, you may not know this, but you are eligible for a complimentary one-on-one pension review meeting with a licensed advisor.

In your meeting, you'll get the answers to important questions such as:

- 1. How much will I retire with?
- 2. Will I have enough to live off of?
- 3. Which options will give me guaranteed income?
- 4. Which options best fit my retirement goals?

#### Click Here to Schedule Your Meeting

All representatives are independent and not employed by your employer.

#### Identifying spam

**Warning:** Never click a link or attachment from an **unknown sender**. Attackers can include malware that infects your device. Unsure if an email is legitimate? Forward it to the Help Desk for review!

- Advertising an item or service for purchase
- · Offers of free meetings, consultations, or items

#### **Blocking spam**

- Do not respond to unknown senders
- Mark items as Junk
- · Report messages to the Help Desk
- Be wary of sites asking for your College email

#### **Questions?**

If you have any additional questions or problems, don't hesitate to reach out to the Help Desk!

Phone: 610-526-7440 | Library and Help Desk hours

Email: help@brynmawr.edu | Service catalog |

Location: Canaday Library 1st floor