

# Apporto: Remotely Connect to a Virtual Lab Computer

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This article reviews how to use Apporto to **remotely access College software**.

**Before You Start**, you may need access to the following:

- a device with internet access

## What is Apporto?

Try [LabStats](#) first! Use Apporto if your device doesn't support RDP (e.g., smartphones, tablets, etc.) or if no computers are available via LabStats.

Apporto allows you to **stream a virtual computer through your web browser** to any internet-enabled device. The virtual computers have been configured as closely as possible to our physical lab machines, and thus you will [have access to most of the software typically available](#).

Accessible computers are broken up by Operating System:

-  Windows
-  MacOS

## Connect to a virtual lab computer

1. Navigate to our [Apporto remote access page](#)
2. Click **Log in**



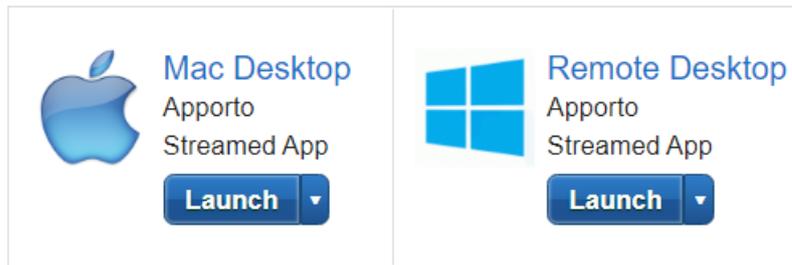
3. If prompted, sign in with your **College email and password**

**Haverford student?**

- **Username:** quaker\*username*

- **Password:** College password

4. Click **Launch** under the Operating System you want to use



## Frequently asked questions

How do I disconnect?

How do I transfer files to/from Apporto?

A file I'm trying to download from Apporto is missing!

Where's my H:?

## Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

**Phone:** 610-526-7440 | [Library and Help Desk hours](#)

**Email:** [help@brynmawr.edu](mailto:help@brynmawr.edu) | [Service catalog](#)

**Location:** Canaday Library 1st floor

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