

LabStats: Remotely Connect to a Lab Computer

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This article reviews how to use LabStats to **remotely access College software**.

Before You Start, you may need access to the following:

- a laptop or desktop computer with internet access
- your [Duo-enrolled device](#) for two-step authentication
- **MacOS:** the [Microsoft Remote Desktop](#) application
- **Chromebook*:** the [Microsoft Remote Desktop 8](#) app

**Follow the instructions for Windows below*

Haverford students: Install and connect to [Haverford's VPN](#)*

**only required when not connected to Haverford's or Bryn Mawr's network*

What is LabStats?

Use [Apporto](#) if your device doesn't support RDP (e.g., smartphones, tablets, etc.) or if no computers are available via LabStats.

LabStats allows you to **remotely connect to a subset of our Lab computers** from a personal device. Since you're connecting to an physical lab machine, you will [have access to all the software typically available](#) on them.

Accessible computers are broken up into the categories below:

- Standard Lab Configuration

Connect to a lab computer

Important note: To avoid accidental Duo account lock out, please close of out LabStats completely at the end of your session.

**If you get locked out, the Help Desk will only be able to unlock your Duo account during Monday-Friday 9am-5pm*

business hours.

Windows 

macOS 

Frequently asked questions

No computers are listed!

How do I disconnect?

How do I save files while connected?

Should I re-use the RDP files?

I can't find *x* or *y* software!

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

Phone: 610-526-7440 | [Library and Help Desk hours](#)

Email: help@brynmawr.edu | [Service catalog](#)

Location: Canaday Library 1st floor
