

# LabStats: Remotely Connect to a Lab Computer

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This article reviews how to use LabStats to **remotely access College software**.

**Before You Start**, you may need access to the following:

- a laptop or desktop computer with internet access
- your [Duo-enrolled device](#) for two-step authentication
- **MacOS**: the [Microsoft Remote Desktop](#) application
- **Chromebook\***: the [Microsoft Remote Desktop 8](#) app

*\*Follow the instructions for Windows below*

**Haverford students:** Install and connect to [Haverford's VPN](#) \*

\*only required when not connected to Haverford's or Bryn Mawr's network

## What is LabStats?

Use [Apporto](#) if your device doesn't support RDP(e.g., smartphones, tablets, etc.) or if no computers are available via LabStats.

LabStats allows you to **remotely connect to a subset of our Lab computers** from a personal device. Since you're connecting to an physical lab machine, you will [have access to all the software typically available](#) on them.

Accessible computers are broken up into the categories below:

- Standard Lab Configuration

## Connect to a lab computer

**Important note:** To avoid accidental Duo account lock out, please close of out LabStats completely at the end of your session.

\*If you get locked out, the Help Desk will only be able to unlock your Duo account during Monday-Friday 9am-5pm business hours.

From Windows 

From macOS 

## Frequently asked questions

No computers are listed!

How do I disconnect?

How do I save files while connected?

Should I re-use the RDP files?

I can't find *x* or *y* software!

## Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

**Phone:** 610-526-7440 | [Library and Help Desk hours](#) 

**Email:** [help@brynmawr.edu](mailto:help@brynmawr.edu) | [Service catalog](#) 

**Location:** Canaday Library 1st floor