LabStats: Remotely Connect to a Lab Computer

This article reviews how to use LabStats to remotely access College software.

**Before You Start**, you may need access to the following:

- a laptop or desktop computer with internet access
- your Duo-enrolled device for two-step authentication
- MacOS: the Microsoft Remote Desktop application
- Chromebook*: the Microsoft Remote Desktop 8 app
  *

*Follow the instructions for Windows below

**Haverford students**: Install and connect to Haverford’s VPN *
*only required when not connected to Haverford’s or Bryn Mawr’s network

What is LabStats?

Use Apporto if your device doesn’t support RDP(e.g., smartphones, tablets, etc.) or if no computers are available via LabStats.

LabStats allows you to remotely connect to a subset of our Lab computers from a personal device. Since you’re connecting to a physical lab machine, you will have access to all the software typically available on them.

Accessible computers are broken up into the categories below:

- Standard Lab Configuration

Connect to a lab computer
Important note: To avoid accidental Duo account lock out, please close out LabStats completely at the end of your session.

*If you get locked out, the Help Desk will only be able to unlock your Duo account during Monday-Friday 9am-5pm business hours.

From Windows 🍎

From macOS 🍌

Frequently asked questions

No computers are listed!

How do I disconnect?

How do I save files while connected?

Should I re-use the RDP files?

I can't find x or y software!

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the Help Desk!

Phone: 610-526-7440 | Library and Help Desk hours
Email: help@brynmawr.edu | Service catalog
Location: Canaday Library 1st floor