Software Center: Install Programs

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This article reviews how to install programs on your **College-provided devices**. For personal devices, see Software for Personal Devices,

> **Before You Start**, you may need access to the following:
>
> - a College-provided computer
> - internet access

> **Windows:** if you are **off-campus**, connect to the Pulse Secure VPN

What is Software Center?

> **Note:** Software Center is **not available** for personal computers.

Software Center allows Faculty and Staff to download commonly used, College-provided programs on their College-provided computer(s).
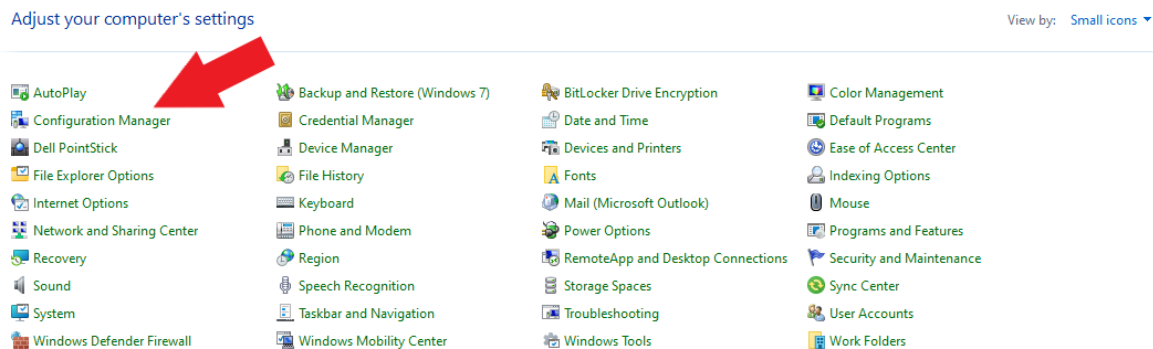
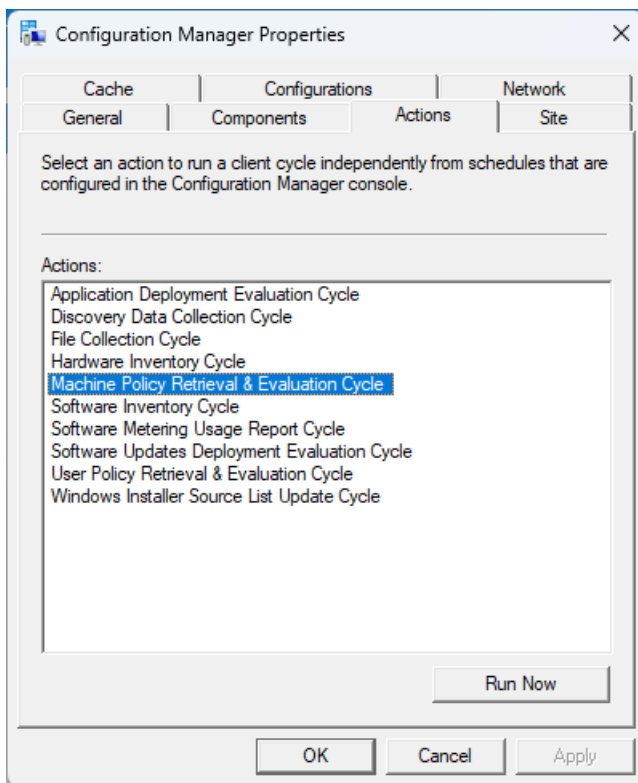## How to use Software Center

Windows ⊞

macOS

Troubleshooting: Windows

If some software is missing, you may need to complete a **policy retrieval** to refresh your computer's connection to Software Center:

1. Close **Software Center**
2. Press the ⊞ key on your keyboard
3. Type in and click on **Control Panel**
4. In the top-right, click **View by** and change the drop-down menu to **Small icons**
5. Click **Configuration Manager**

Adjust your computer's settings   View by: Small icons ▾

AutoPlay	Backup and Restore (Windows 7)	BitLocker Drive Encryption	Color Management
Configuration Manager	Credential Manager	Date and Time	Default Programs
Dell PointStick	Device Manager	Devices and Printers	Ease of Access Center
File Explorer Options	File History	Fonts	Indexing Options
Internet Options	Keyboard	Mail (Microsoft Outlook)	Mouse
Network and Sharing Center	Phone and Modem	Power Options	Programs and Features
Recovery	Region	RemoteApp and Desktop Connections	Security and Maintenance
Sound	Speech Recognition	Storage Spaces	Sync Center
System	Taskbar and Navigation	Troubleshooting	User Accounts
Windows Defender Firewall	Windows Mobility Center	Windows Tools	Work Folders

6. Click the **Actions** tab
7. Select **Machine Policy Retrieval & Evaluation Cycle**

8. Click **Run Now**
9. Wait **5 minutes**
10. Reopen **Software Center**

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

Phone: 610-526-7440 | Library and Help Desk hours▯
Email: help@brynmawr.edu | Service catalog ▯

Location: Canaday Library 1st floor