

# Software Center: Install Programs

Last Modified on 05/02/2024 12:44 pm EDT

This article reviews how to install software on **College devices**. For personal devices, see [Software for Personal Devices](#).

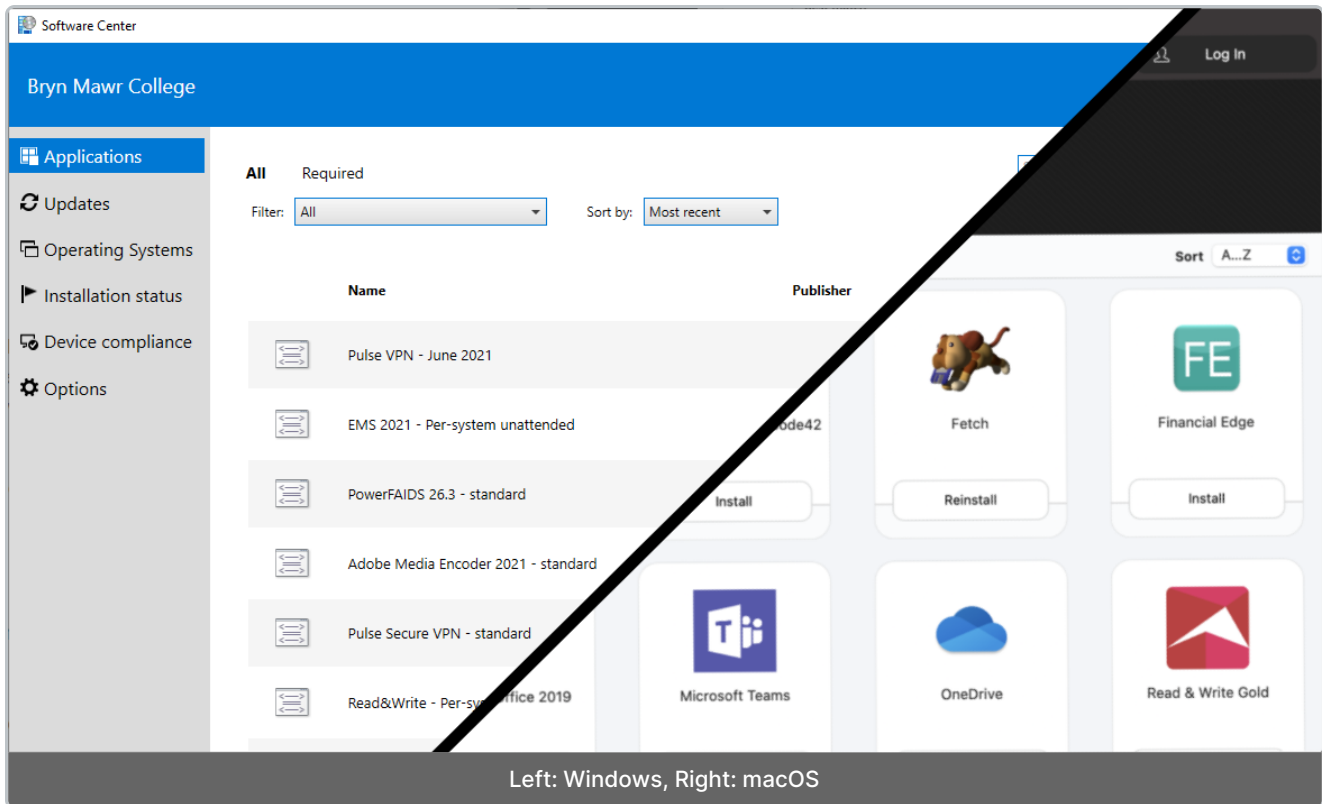
**Before You Start**, you will need the following:

- a College computer
- internet access

## What is Software Center?

**Note:** Software Center is **not available** for personal computers.

*Software Center* allows Faculty and Staff to install commonly used, College-provided software on College computers.




## How to use Software Center

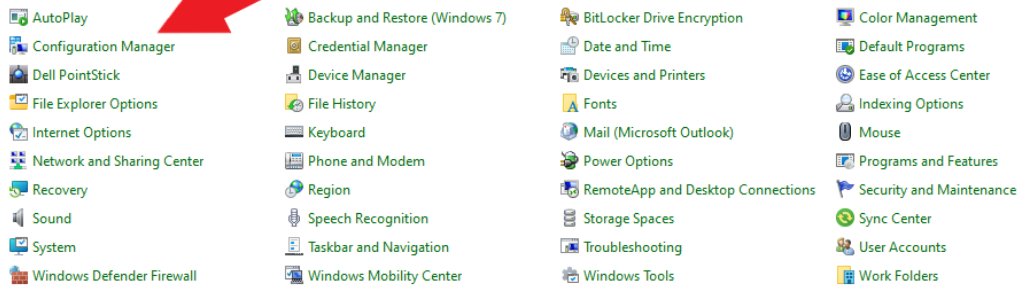
Windows 

macOS 

## Troubleshooting: Windows

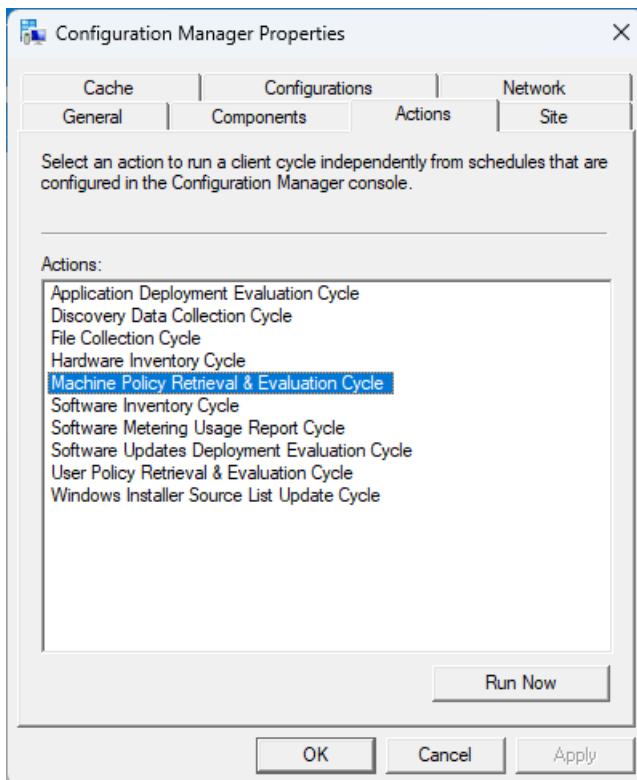
If some software is missing, you may need to complete a **policy retrieval** to refresh your computer's connection to Software Center:

1. Close **Software Center**
2. Press the  key on your keyboard
3. Type in and click on **Control Panel**
4. In the top-right, click **View by** and change the drop-down menu to **Small icons**
5. Click **Configuration Manager**



6. Click the **Actions** tab

7. Select **Machine Policy Retrieval & Evaluation Cycle**



8. Click **Run Now**

9. Wait **5 minutes**

10. Reopen **Software Center**

## Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

**Phone:** 610-526-7440 | [Library and Help Desk hours](#)

**Email:** [help@brynmawr.edu](mailto:help@brynmawr.edu) | [Service catalog](#)

**Location:** Canaday Library 1st floor

