

New College computer? Start here!

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Use the **information below** to ensure you're all set up with your new College device!

Deployment process

When your computer was deployed, a **LITS technician set up** the following:

- Admin access
- Microsoft Office/365
- E-mail access (via webmail or Outlook)
- Adobe Creative Cloud
- Ivanti Secure Access VPN
- Network drives
- OneDrive (optional)
- Printers
- Software Center

More information: You can read more about each of these services in [Get started at Bryn Mawr](#).

Additional software & configuration

Phone management



[Deskphone & voicemail setup](#)



[MiCollab: softphone setup](#)

Familiarize yourself with your **deskphone** and set up MiCollab to **make and receive calls anywhere!**

Security tools



[Duo push notifications](#)



[Password managers](#)



[Crashplan: disaster recovery](#)

Configure Duo and a password manager for **quick-and-easy access** to your account!

Auto-backup with Crashplan in the case of an emergency.

Device care



[Avoid common issues](#)



[Need assistance?](#)

Take care of your device and **don't hesitate to contact us** if you have questions or issues!

Questions?

If you have any additional questions or problems, don't hesitate to reach out to the **Help Desk!**

Phone: 610-526-7440 | [Library and Help Desk hours](#)

Email: help@brynmawr.edu | [Service catalog](#)

Location: Canaday Library 1st floor

